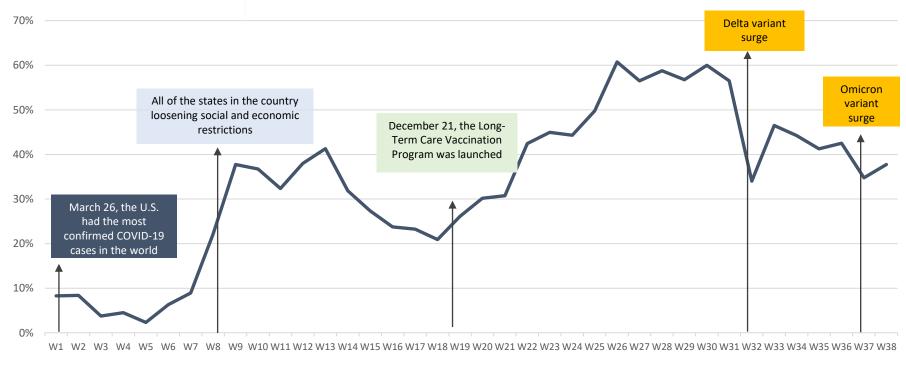


### Executive Survey Insights Wave 38 February 7 – March 6, 2022

Report Graphs



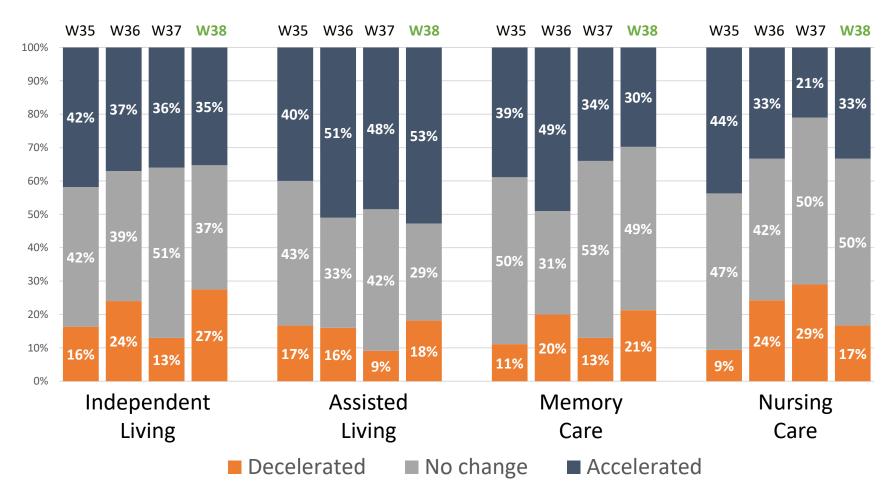
## Organizations reporting an increase in the pace of move-ins\* since the beginning of the pandemic



March 24, 2020

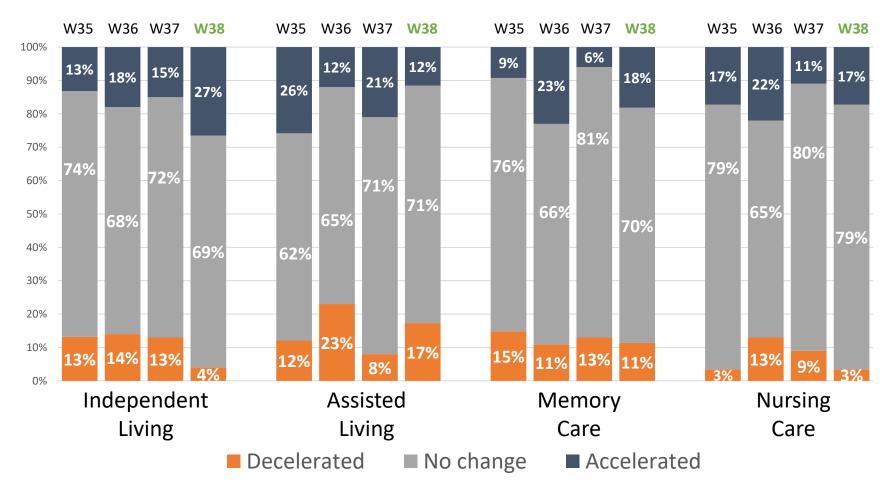
March 6, 2022

\*Average of IL/AL/MC/NC Source: NIC Executive Survey Insights



#### Pace of Move-Ins in Past 30-days

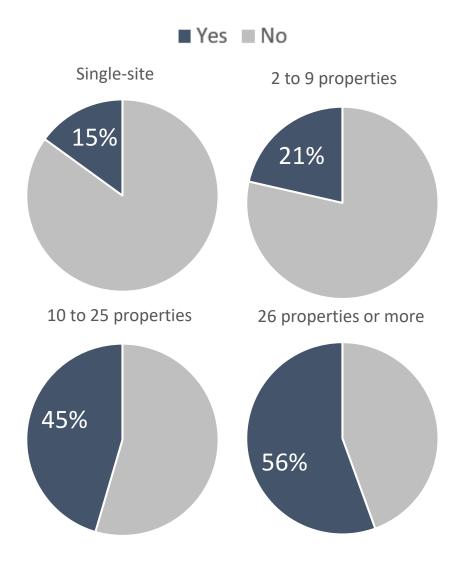
Wave 35 responses were collected from November 8 to December 5, 2021 Wave 36 responses were collected from December 6, 2021, to January 9, 2022 Wave 37 responses were collected from January 10 to February 6, 2022 Wave 38 responses were collected from February 7 to March 6, 2022 Source: NIC Executive Survey Insights



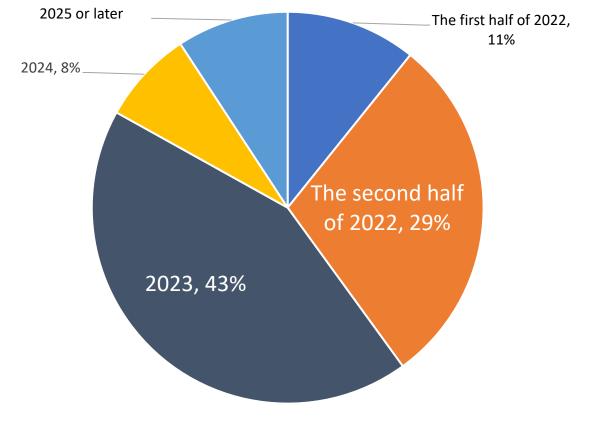
Pace of Move-Outs in Past 30-Days

Wave 35 responses were collected from November 8 to December 5, 2021 Wave 36 responses were collected from December 6, 2021, to January 9, 2022 Wave 37 responses were collected from January 10 to February 6, 2022 Wave 38 responses were collected from February 7 to March 6, 2022 Source: NIC Executive Survey Insights

#### Organizations with lead volume at pre-pandemic levels by size



Wave 38 responses were collected from February 7 to March 6, 2022 Source: NIC Executive Survey Insights Organization anticipates staffing challenges will improve in...



Wave 38 responses were collected from February 7 to March 6, 2022 Source: NIC Executive Survey Insights



#### Operating margin expectations in the next six months

Wave 33 responses collected September 7 to October 3, 2021 Wave 34 responses were collected from October 4 to November 7, 2021 Wave 36 responses were collected from December 6, 2021, to January 9, 2022 Wave 37 responses were collected from January 10 to February 6, 2022 Wave 38 responses were collected from February 7 to March 6, 2022 Note: Question not asked in all survey waves Source: NIC Executive Survey Insights

# NIC Executive Survey Insights Timeline



Wave 1: 3/24 - 4/31 (2020) Wave 2: 4/1 – 4/12 Wave 3: 4/13 – 4/19 Wave 4: 4/20 – 4/26 Wave 5: 4/27 – 5/3 Wave 6: 5/4 – 5/10 Wave 7: 5/11 – 5/24 Wave 8: 5/25 – 6/7 Wave 9: 6/22 – 7/5 Wave 10: 7/20 – 8/2 Wave 11: 8/17 - 8/30 Wave 12: 9/15 – 9/27 Wave 13: 9/28 - 10/11 Wave 14: 10/12 - 10/25 Wave 15: 10/26 - 11/8 Wave 16: 11/9 – 11/22 Wave 17: 11/30 - 12/13 Wave 18: 12/14 – 12/27 Wave 19: 12/28 - 1/10 (2021) Wave 20: 1/11 – 1/24 Wave 21: 1/25 – 2/7 Wave 22: 2/8 – 2/21 Wave 23: 2/22 – 3/7 Wave 24: 3/8 - 3/21 Wave 25: 3/22 - 4/4 Wave 26: 4/5 – 4/18 Wave 27: 4/19 – 5/2 Wave 28: 5/3 - 5/16 Wave 29: 5/17 to 6/13 Wave 30: 6/14 to 7/11 Wave 31: 7/12 – 8/8 Wave 32: 8/9 – 9/6 Wave 33: 9/7 – 10/3 Wave 34: 10/4 - 11/7 Wave 35: 11/8 – 12/5 Wave 36: 12/6 - 1/9 (2022) Wave 37: 1/10 - 2/6 Wave 38: 2/7 to 3/6