

Executive Survey Insights Wave 36 December 6, 2021 – January 9, 2022

Report Graphs

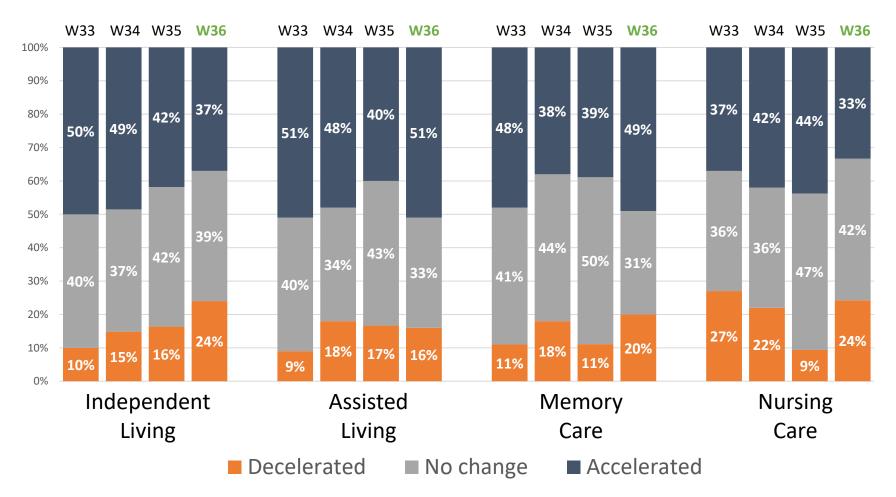




NIC Executive Survey Insights Timeline

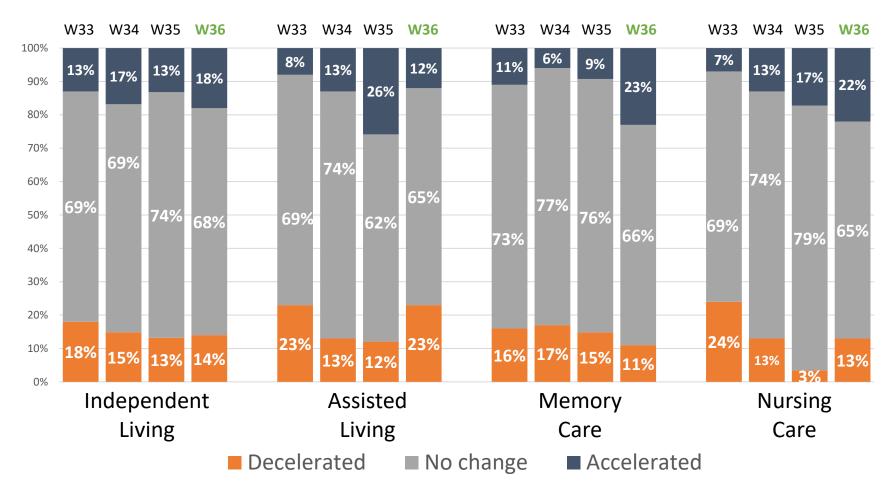
• Wave 1: 3/24 – 4/31 (2020)

- Wave 2: 4/1 4/12
- Wave 3: 4/13 4/19
- Wave 4: 4/20 4/26
- Wave 5: 4/27 5/3
- Wave 6: 5/4 5/10
- Wave 7: 5/11 5/24
- Wave 8: 5/25 6/7
- Wave 9: 6/22 7/5
- Wave 10: 7/20 8/2
- Wave 11: 8/17 8/30
- Wave 12: 9/15 9/27
- Wave 13: 9/28 10/11
- Wave 14: 10/12 10/25
- Wave 15: 10/26 11/8
- Wave 16: 11/9 11/22
- Wave 17: 11/30 12/13
- Wave 18: 12/14 12/27
- Wave 19: 12/28 1/10 (2021)
- Wave 20: 1/11 1/24
- Wave 21: 1/25 2/7
- Wave 22: 2/8 2/21
- Wave 23: 2/22 3/7
- Wave 24: 3/8 3/21
- Wave 25: 3/22 4/4
- Wave 26: 4/5 4/18
- Wave 27: 4/19 5/2
- Wave 28: 5/3 5/16
- Wave 29: 5/17 to 6/13
- Wave 30: 6/14 to 7/11
- Wave **31**: 7/12 8/8
- Wave 32: 8/9 9/6
- Wave 33: 9/7 10/3
- Wave 34: 10/4 11/7
- Wave 35: 11/8 12/5
- Wave 36: 12/6 1/9 (2022)



Pace of move-ins in past 30-days

Wave 33 responses collected September 7 to October 3, 2021 Wave 34 responses collected October 4 to November 7, 2021 Wave 35 responses collected November 8 to December 5, 2021 Wave 36 data collected December 6, 2021, to January 9, 2022 Source: NIC Executive Survey Insights



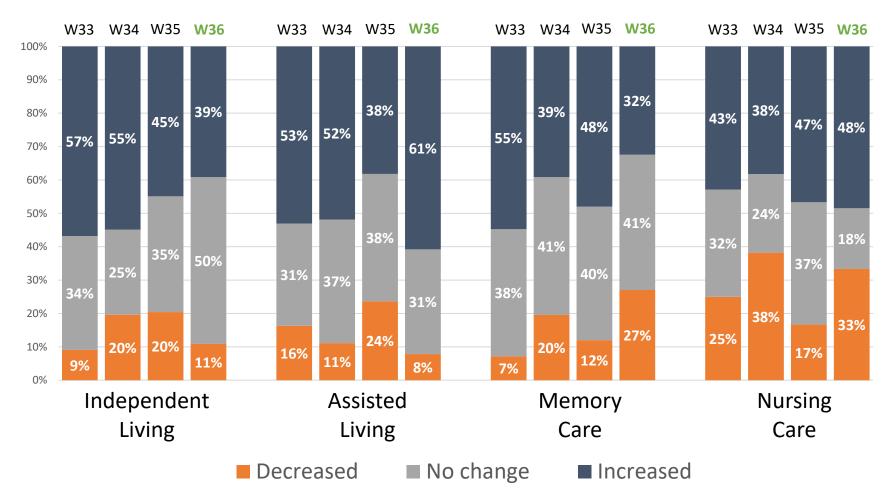
Pace of Move-Outs in Past 30-Days

Wave 33 responses collected September 7 to October 3, 2021 Wave 34 responses collected October 4 to November 7, 2021 Wave 35 responses collected November 8 to December 5, 2021 Wave 36 data collected December 6, 2021, to January 9, 2022 Source: NIC Executive Survey Insights Organizations with lead volume at pre-pandemic levels

■ Yes ■ No



Wave 26 responses collected April 5 to April 18, 2021 Wave 34 responses collected October 4 to November 7, 2021 Wave 35 responses collected November 8 to December 5, 2021 Wave 36 responses collected December 6, 2021, to January 9, 2022 Source: NIC Executive Survey Insights



Change in occupancy by care segment: current vs. one month ago

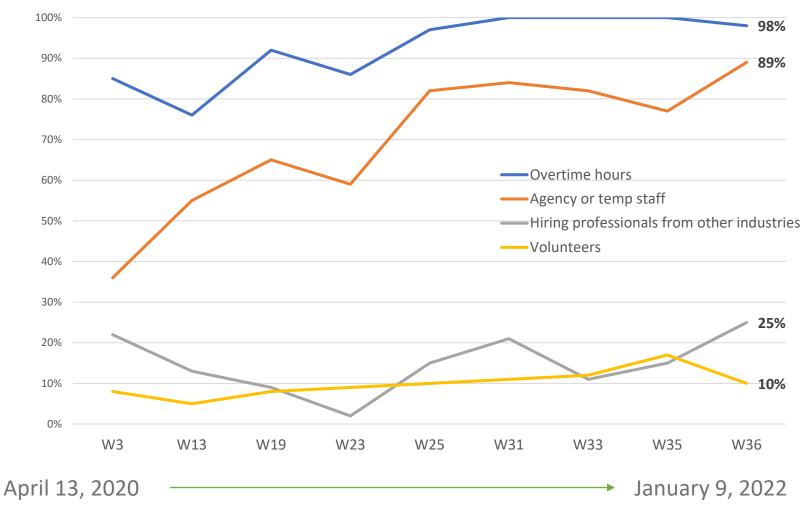
Wave 33 responses collected September 7 to October 3, 2021 Wave 34 responses collected October 4 to November 7, 2021 Wave 35 responses collected November 8 to December 5, 2021 Wave 36 data collected December 6, 2021, to January 9, 2022 Source: NIC Executive Survey Insights

Occupancy expected to return to pre-pandemic levels:



Wave 33 responses collected September 7 to October 3, 2021 Wave 35 responses collected November 8 to December 5, 2021 Wave 36 responses collected December 6, 2021, to January 9, 2022

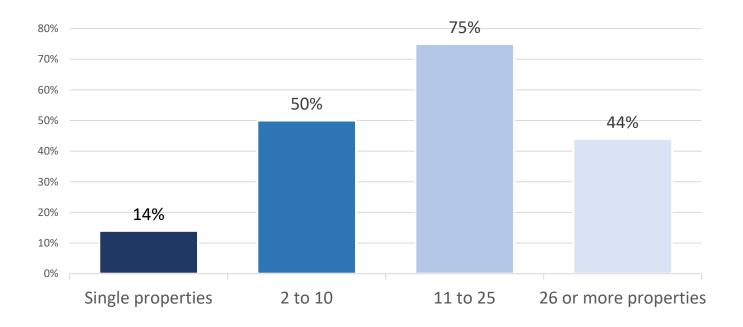
Source: NIC Executive Survey Insights



Organizations backfilling staffing shortages with...

Source: NIC Executive Survey Insights

% Organizations offering rent concessions by size



Wave 36 responses collected December 6, 2021, to January 9, 2022 Source: NIC Executive Survey Insights Operating margin expectation in the next six months



Wave 33 responses collected September 7 to October 3, 2021 Wave 35 responses collected November 8 to December 5, 2021 Wave 36 responses collected December 6, 2021, to January 9, 2022 Note: Question not asked in all survey waves Source: NIC Executive Survey Insights