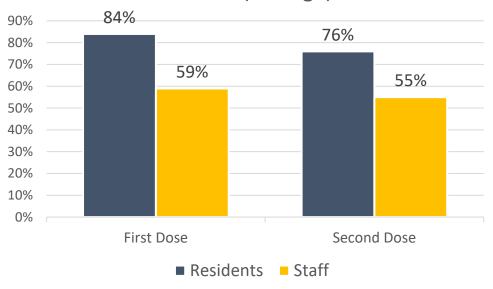


Executive Survey Insights Wave 22 February 8 - 21, 2021

Report Graphs

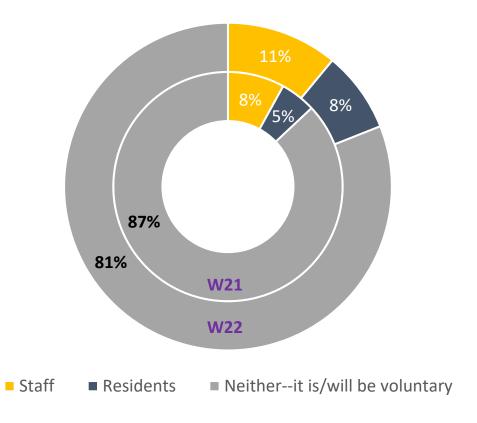


Residents and staff who have taken the vaccine (average)



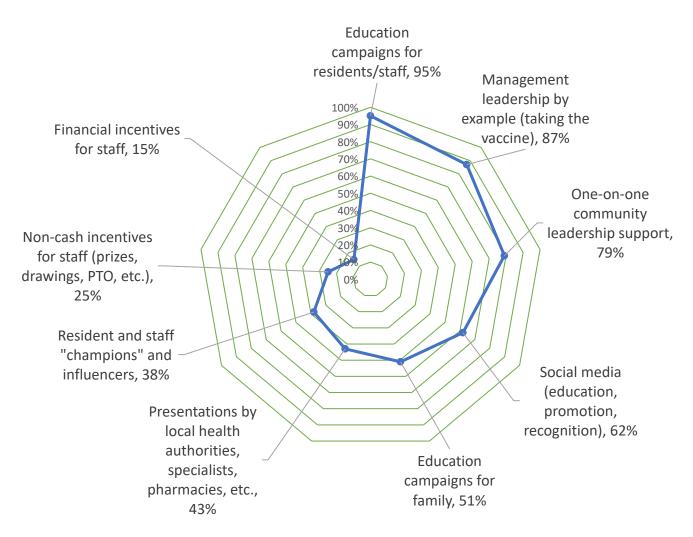
Source: NIC Executive Survey Insights

Share of organizations that has made/will make COVID-19 vaccination mandatory for....



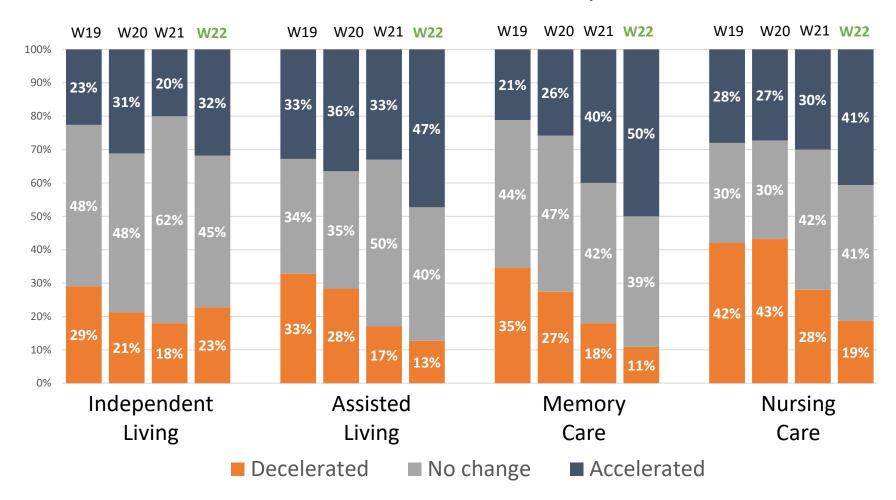
Source: NIC Executive Survey Insights

Efforts to encourage vaccination acceptance among residents and staff



Source: NIC Executive Survey Insights

Pace of Move-Ins in Past 30-Days



Wave 19 responses collected December 28, 2020 to January 10, 2021

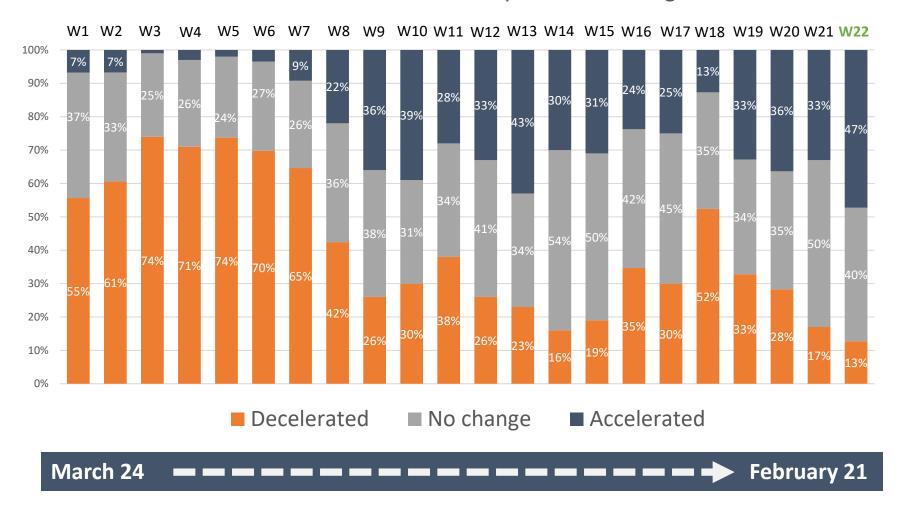
Wave 20 responses collected January 11 to January 24, 2021

Wave 21 responses collected January 25 to February 7, 2021

Wave 22 responses collected February 8 to February 21, 2021

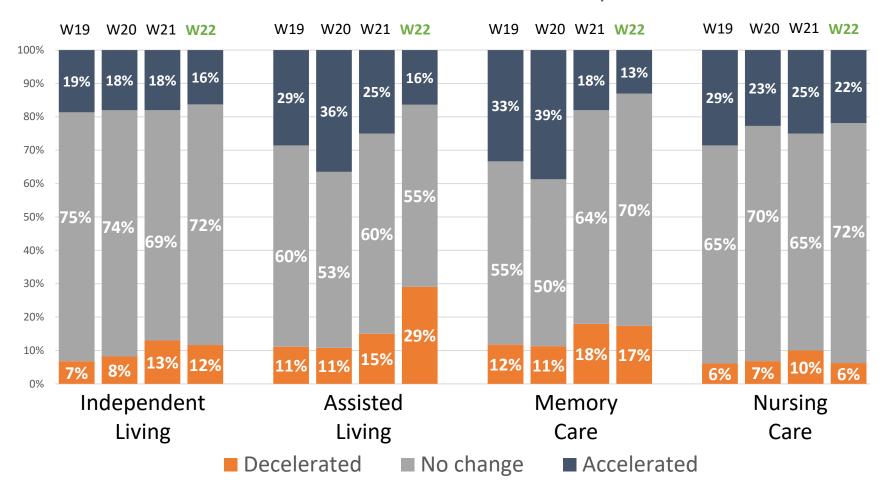
Totals may not add to 100% due to rounding

Pace of Move-Ins in Past 30-Days: Assisted Living



Totals may not add to 100% due to rounding Source: NIC

Pace of Move-Outs in Past 30-Days



Wave 19 responses collected December 28, 2020 to January 10, 2021

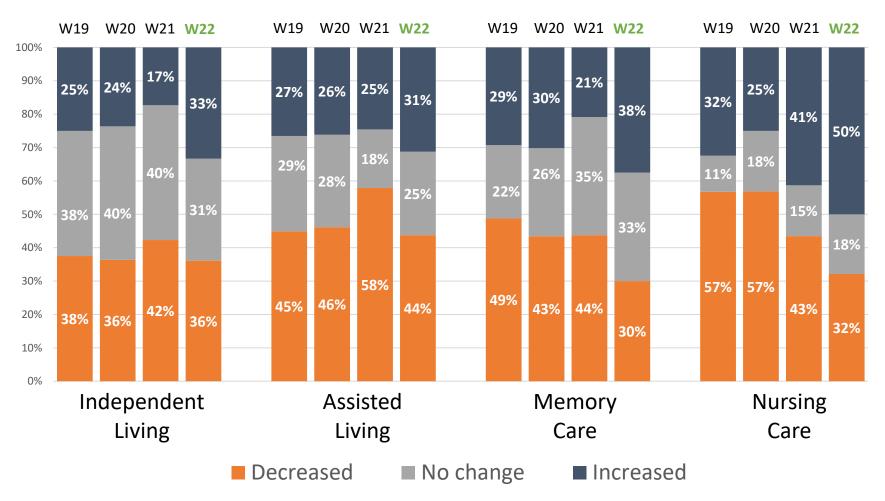
Wave 20 responses collected January 11 to January 24, 2021

Wave 21 responses collected January 25 to February 7, 2021

Wave 22 responses collected February 8 to February 21, 2021

Totals may not add to 100% due to rounding

Change in Occupancy by Care Segment: Current vs. One Month Prior



Wave 19 responses collected December 28, 2020 to January 10, 2021

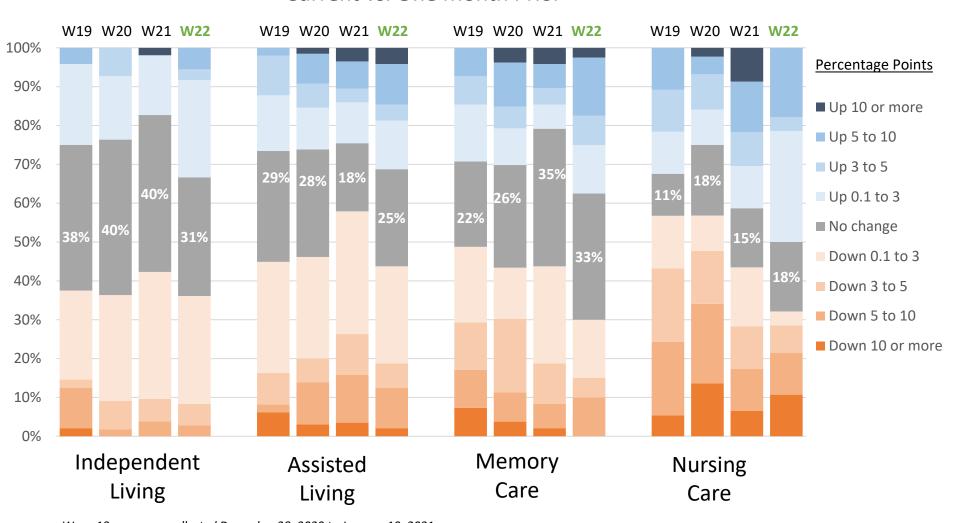
Wave 20 responses collected January 11 to January 24, 2021

Wave 21 responses collected January 25 to February 7, 2021

Wave 22 responses collected February 8 to February 21, 2021

Totals may not add to 100% due to rounding

Change in Occupancy By Care Segment: Current vs. One Month Prior



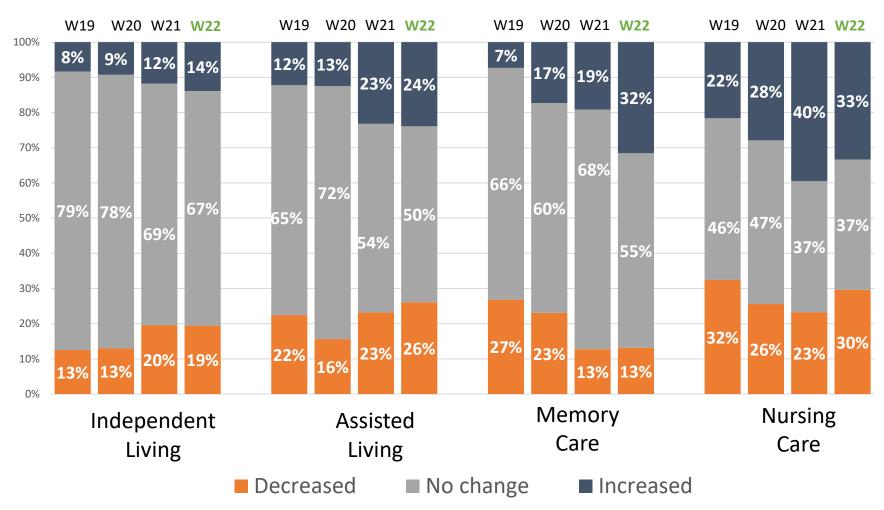
Wave 19 responses collected December 28, 2020 to January 10, 2021 Wave 20 responses collected January 11 to January 24, 2021

Wave 21 responses collected January 25 to February 7, 2021

Wave 22 responses collected February 8 to February 21, 2021

Totals may not add to 100% due to rounding

Change in Occupancy by Care Segment: Current vs. One Week Prior



Wave 19 responses collected December 28, 2020 to January 10, 2021 Wave 20 responses collected January 11 to January 24, 2021 Wave 21 responses collected January 25 to February 7, 2021 Wave 22 responses collected February 8 to February 21, 2021 Totals may not add to 100% due to rounding

Other, not in report or for reference

Other

Types of properties owned/operated

- 74% Seniors Housing (IL/AL/MC)
- 31% Nursing Care
- 28% CCRC

(multiple responses allowed, will not add to 100%)

	Number of Properties Owned/Operated																					
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22
1 to 10	63%	61%	63%	56%	55%	56%	58%	53%	45%	77%	59%	61%	63%	57%	56%	69%	64%	56%	66%	58%	58%	66%
11 to 25	23%	21%	24%	17%	23%	26%	23%	25%	0%	10%	18%	22%	18%	30%	24%	17%	20%	24%	14%	22%	26%	18%
26 or more	14%	18%	13%	27%	21%	18%	19%	22%	0%	13%	23%	17%	19%	13%	20%	14%	16%	20%	20%	20%	15%	16%
<u> </u>	100%	100%	100%	100%	100%	100%	100%	100%	45%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99%	100%

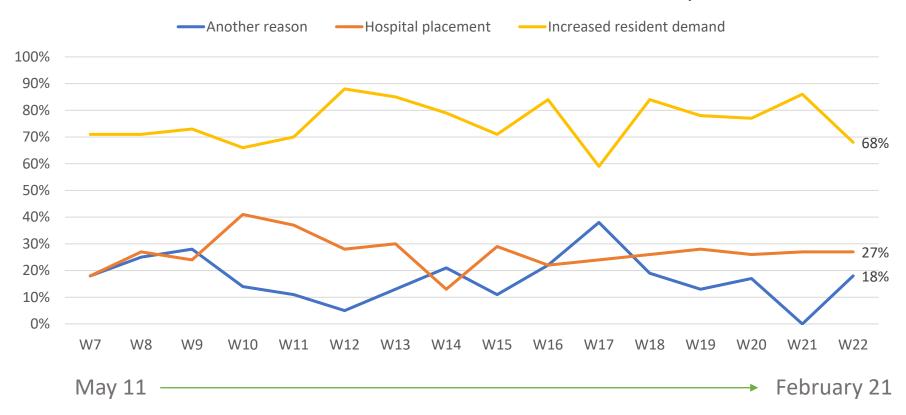
Profit Status Profit Status																						
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22
For-profit properties	44%	59%	59%	62%	62%	60%	57%	66%	59%	52%	56%	52%	61%	63%	52%	44%	46%	52%	52%	56%	47%	57%
Nonprofit properties	49%	31%	36%	28%	32%	31%	32%	27%	30%	39%	33%	36%	31%	28%	33%	44%	44%	37%	34%	32%	41%	26%
Both	7%	10%	6%	10%	6%	9%	11%	7%	11%	9%	11%	12%	8%	9%	15%	12%	10%	11%	14%	12%	12%	16%
	100%	100%	101%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99%

Organizations Currently Experiencing a Backlog of Residents Waiting to Move In

—Yes

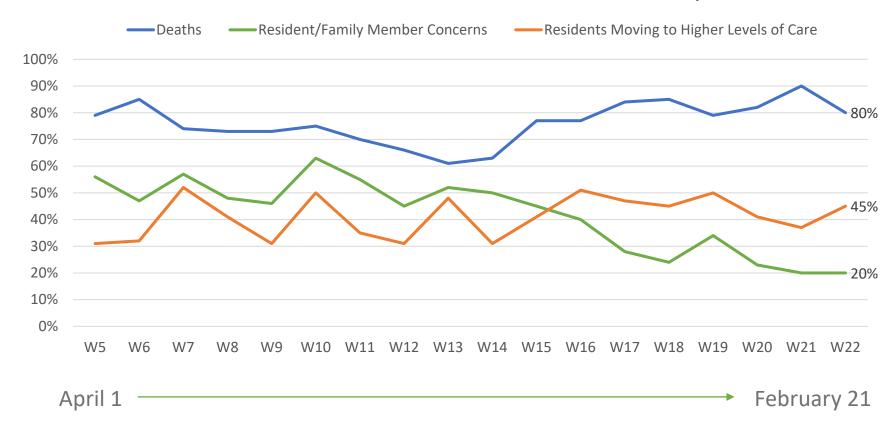


Reasons for Acceleration in Move-Ins in Past 30-Days



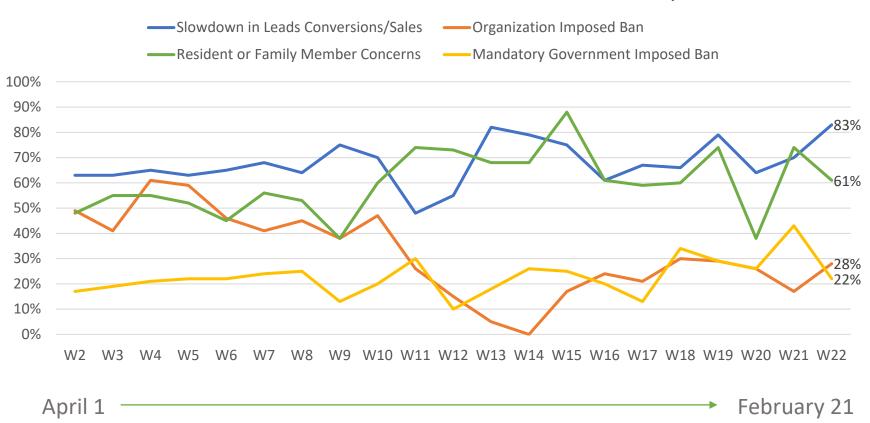
Question was not asked prior to May 11, 2020 Source: NIC Executive Survey Insights

Reasons for Acceleration in Move-Outs in Past 30-Days



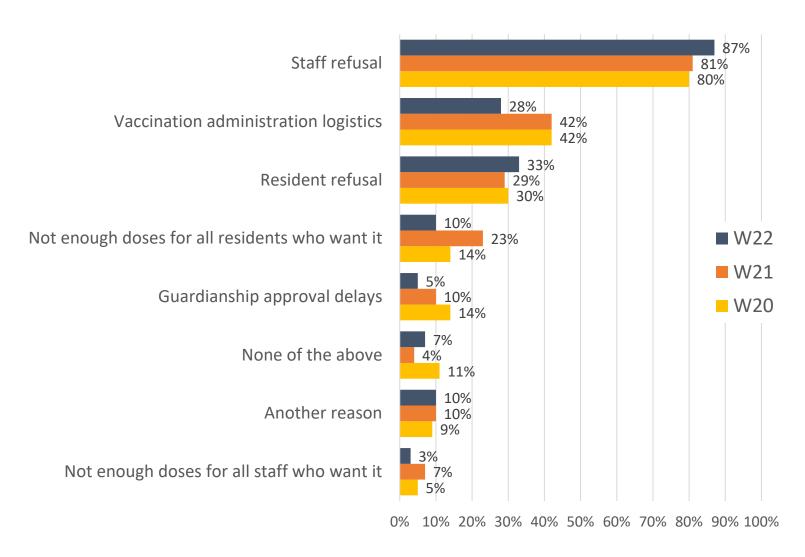
Question was not asked prior to April 1, 2020 Source: NIC Executive Survey Insights

Reasons for Deceleration in Move-Ins in Past 30-Days



Question was not asked prior to April 1, 2020 Source: NIC Executive Survey Insights

Challenges distributing the vaccine



Source: NIC Executive Survey Insights

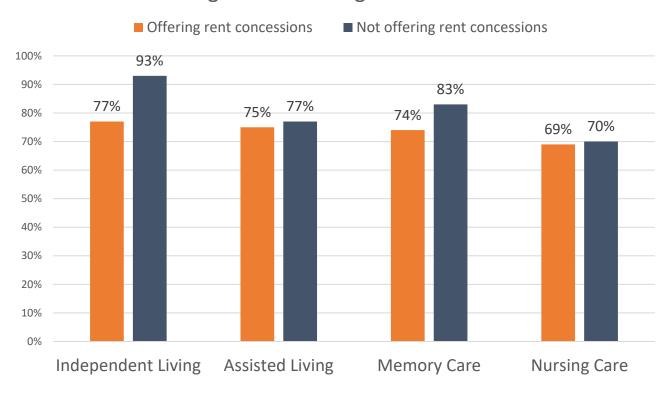
Wave 20 responses collected January 11 to January 24, 2021 Wave 21 responses collected January 25 to February 7, 2021 Wave 22 responses collected February 8 to February 21, 2021

Organizations Offering Rent Concessions



Interesting? Controversial?

Average (most recent) occupancy in organizations offering or not offering rent concessions

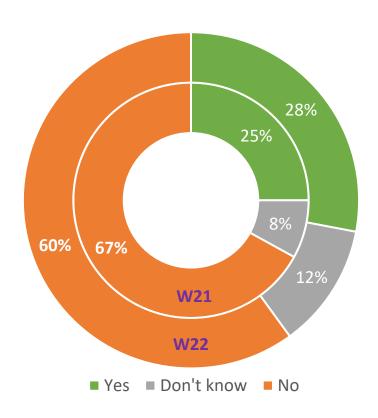


Source: NIC Executive Survey Insights

Wave 22 responses collected February 8 to February 21, 2021

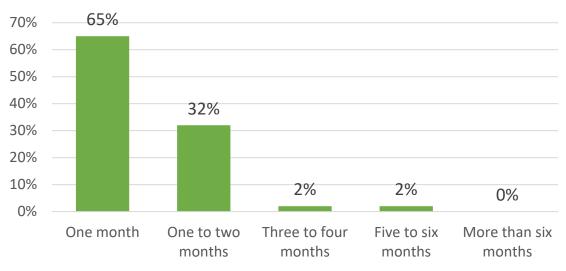
Note: Average occupancy includes organizations with properties still in lease-up

Share of organizations that have seen a notable increase in prospect interest specifically due to the availability of the vaccine



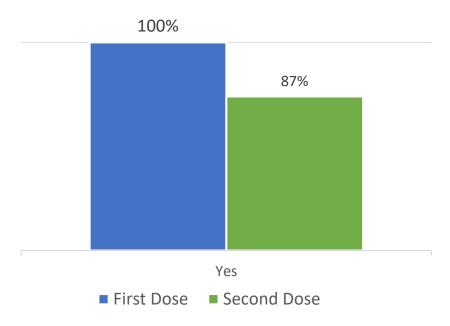
Source: NIC Executive Survey Insights

Expect residents to be fully vaccinated with both doses within...



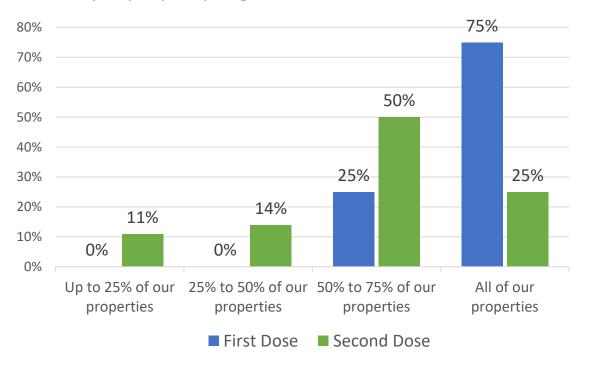
Source: NIC Executive Survey Insights

Organizations received the vaccine



Source: NIC Executive Survey Insights

Multiple property organizations received the vaccine in...



Source: NIC Executive Survey Insights

I think mandatory staff vaccination sis the right decision long term. we will lose some staff, probably less than 7%.

Answers within regarding vaccine are provided for service levels that are allocated vaccine (to date, Skilled nursing and Assisted living); independent living residents are currently being directed to vaccination sites in order to receive vaccine.

i left some questions blank as I completed them on a previous survey. The big question we are being asked is when we will reopen for visits and what will that look like. Are communities requiring volunteers to be vaccinated before they can volunteer, similar to how the schools worked for other vaccines? What about families? We aren' trequiring our own staff to get the vaccine so l' m not sure requiring volunteers to have it, or any other outside health care providers will work. Just curious too when the results of the NIC survey will be provided. Thank you. Pam Ferris

We need to open facilities as soon as possible for families and residents. We are seeing a decline in our residents due to depression and loneliness.

Positive news reporting has reduced adult children concern about covid spread in congregate settings. Thus inquiries and move-ins are commencing to improve.

Executive Insights Survey Dates and Response Counts

